



System Requirements

You will need a computer or tablet with the following:

Browser Requirements (Please use the latest versions of any of the following):

- Google Chrome (preferred browser)
- Mozilla Firefox
- Safari
- Internet Explorer (10 and later versions)

Additional Requirements:

- Allow Session-/-Browser Cookies
- Latest version of Adobe Acrobat Reader to open reports – Click [here](#) to download
- Security level for the Internet on your computer should be on Medium.

Earlier versions of these browsers, as well as the default Android browser are no longer supported. The most recent versions will provide optimum functionality of the portal.

Check that you have appropriate permissions or group policies to change settings on your computer or device.

Alternatively contact your IT department or IT administrator.

Stable Internet access and the following requirements (any of the following):

- Microsoft Windows 7 or later
- Latest Mac OS
- Latest Android version
- Latest iPhone / ipad version

Internet Connection:

- 2 Mbps or faster connection

Note: 3G connections are too slow and not recommended for some of the assessments on JvR Online

The Matrigma assessment should not be completed on a 3G or smart phone.

Questions? Contact Client Services at clientservices@jvrafrica.co.za or Support at support@jvrafrica.co.za or call +2711 781 3705/6 (7:30am - 17:00pm CAT).